

Patient returned medication (Not including sharps)**Registration for Anenta**

- All pharmacies should register with Anenta to ensure they have access to its services. This can be done here: https://vector.anenta.com/nhse_registrations

To arrange a collection

- Contact Anenta on: 0330 122 2143
- Email: contact@anenta.com or support@anenta.com;
- You will need to log into vector.anenta.com and raise a ticket.
- You will need to use your email address for the magic link.
- Once you are logged in, you will need to click on 'how can I help'.
- The team will then action the ticket once received.

Sharps and Clinical waste collection

- **Pharmacies should not be accepting clinical waste, including sharps from patients**
- Local authorities have a legal duty to arrange disposal of clinical waste created by households and patients should be advised to contact their local authority to arrange the disposal of such waste
- **Redbridge:** <https://www.redbridge.gov.uk/bins-waste-and-recycling/offensive-waste-collection/>
- **Newham:** <https://www.newham.gov.uk/homepage/76/clinical-household-waste-collection-service>
- **Barking & Dagenham:** <https://www.lbdd.gov.uk/rubbish-recycling/arrange-hazardous-or-clinical-waste-collection>
- **Tower Hamlets:** https://www.towerhamlets.gov.uk/ignl/environment_and_waste/recycling_and_waste/Waste-services/Hazardous-and-clinical-waste/Clinical-waste-collections.aspx
- **City & Hackney:** <https://www.cityoflondon.gov.uk/services/waste-and-recycling/household-waste-and-recycling/clinical-and-healthcare-waste-collection-service>
- **Waltham Forest:** <https://www.walthamforest.gov.uk/rubbish-and-recycling/arrange-hazardous-waste-collection-or-clinical-waste-collection>
- **Havering:** <https://havering-self.achieveservice.com/service/lbh-Clinical-Request>