

SCHEDULE 6: SEXUAL HEALTH SPECIFICATION

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1. Introduction and Summary

- 1.1 The commissioning of this Service is led by the City of London Corporation and London Borough of Hackney Public Health team (City & Hackney Public Health team). The Authorised Officer for this service is Chris Lovitt.
- 1.2 The Public Health Outcomes Framework confirms the following indicators for sexual health:
 - under 18 conceptions ,
 - Chlamydia diagnoses (among 15-24 year olds)
 - people presenting with HIV at a late stage of infection

- 1.3 The London Borough of Hackney is commissioning community pharmacies to provide an enhanced service for sexual health, and contribute to an improvement in the sexual and reproductive health and wellbeing of people in the City of London and Hackney with a particular emphasis on young people.

2. Service Aims and Objectives

- 2.1 The principal aims of this Service are:
- To increase the use of condoms by sexually active young people (aged under 25 years);
 - To achieve high screening rates for *Chlamydia* and *Gonorrhoea* in sexually active young people;
 - To improve access to treatment of *Chlamydia* and other Sexually Transmitted Infections (STIs) for sexually active young people;
 - To increase access to Emergency Hormonal Contraception (EHC) for all women, non-binary persons and transgender men who need it.
- 2.2 The key objectives of this Service are:
- To register young people with the free condoms scheme coordinated by Young Hackney (commissioned by LBH).
 - To supply condoms to young people registered to receive free condoms.
 - To supply Chlamydia and Gonorrhoea postal testing kits to sexually active young people, free of charge;
 - To supply antibiotic treatment for Chlamydia to (young) people who have received a definitive or equivocal diagnosis, as well as their sexual contacts (as evidenced by contact slip, text message, or other written confirmation), free of charge
 - To supply EHC to all women, non-binary people with a womb, or transgender men who need it, free of charge.
 - To increase awareness of the risk of contracting STIs through unprotected sex, and thereby help to decrease the incidence of STIs among young people;
 - To signpost the availability of other services, thereby increasing numbers of residents accessing sexual and reproductive health services;
 - To refer vulnerable patients, especially young people, into sexual and reproductive health services;
 - To increase partnership working and improve communication between pharmacists and other healthcare professionals;
 - To enhance the practice of Pharmacists and other pharmacy staff.
 - To provide faster and more convenient access to services.

3. Service Specific Requirements

Service Description

- 3.1 The Pharmacy must deal with all requests for any element of this service sensitively, discreetly and in a non-judgemental manner. Clients should be offered the option of using a private space for the discussion or consultation.
- 3.2 Medicines counter staff must refer all requests for Chlamydia treatment or EHC to the pharmacist without delay. The Pharmacist must personally speak with and advise the person requesting treatment. Advice may be given over the telephone, but the Pharmacy can only supply EHC and azithromycin or doxycycline to the intended user in person.
- 3.3 The Pharmacy cannot issue condoms/EHC/azithromycin/doxycycline to friends, relatives and other third parties collecting the supply on behalf of the intended user. If

a person requests a supply on behalf of another, the pharmacist must ensure that they are given appropriate advice and information to pass on to the intended user.

- 3.4 During the consultation, the Pharmacist must enter all of the required information on PharmOutcomes. It is important that the Pharmacy collects all of the information required for monitoring purposes.
- 3.5 The Pharmacist can supply Chlamydia/Gonorrhoea screening kits to the intended user for their own use, plus additional kits for partner screening.
- 3.6 The Pharmacy may manage the supply of condoms by other members of pharmacy staff if they have received an appropriate level of training provided by Young Hackney's coordinator for condom distribution to young people in Hackney and the City of London.
- 3.7 All clients accessing the enhanced sexual health service at the pharmacy will receive printed information on sexual and reproductive health services in the area, and the pharmacist will signpost clients to [Homerton Sexual Health Services](#) for up-to-date information on local services. Young people under 19 can be referred to the [Young People clinic at the Clifden Centre](#).
- 3.8 There is no upper age limit on the free provision of EHC, the Chlamydia/Gonorrhoea screening kit and Chlamydia treatment under this contract. Free condoms *may* be provided to people aged over 25 if they are in the following group(s) at higher risk of STIs and HIV, following the free condom scheme sign up process:
 - a) gay or bisexual men
 - b) Black African and Black Caribbean
 - c) client of a substance misuse service
 - d) involved in sex working

Free Condom Distribution Scheme

- 3.9 The Pharmacy will be required to display in their window or door a sticker with the Free Condom scheme; if space is available a 'free condoms' poster should also be displayed in a prominent place.
- 3.10 The Pharmacy will be required to provide a private room or area for the purposes of client registration and for repeat transactions where the client requests a confidential discussion.
- 3.11 All pharmacy staff involved in client registration will be required to complete training provided by the Young Hackney's free condoms scheme coordinator.
- 3.12 The Pharmacy will be required to ensure adequate stocks of condoms and lubricant are available and that they are within 6 months of their expiry date. Condoms and lubricant can be ordered through www.freedoms-shop.com using a 'call off' account monitored by the Young Hackney free condom scheme coordinator.
- 3.13 The Pharmacy will be required to ensure adequate stocks of Sexual Health information leaflets are available, these can be obtained from the Young Hackney free condom scheme coordinator.
- 3.14 The Pharmacy will be required to ensure their contact information and opening times are kept up to date on the PharmOutcomes web system. They will also be required to keep the Young Hackney free condom scheme coordinator informed when a trained member of staff no longer works there.

Registration Process

- 3.15 The trained member of staff will:
- explain how the free condom scheme works across City and Hackney
 - explain their right to confidentiality (including instances when confidentiality may need to be breached if there is a risk of harm to the young person or someone else)
 - discuss the importance of consistent condom use for good sexual health
 - demonstrate how condoms are used correctly (ideally by using a demonstrator)
 - explain what should happen if the condom fails e.g. EHC and STI screening.
- 3.16 The trained staff member will complete the online registration process using the system provided by PharmOutcomes. If there is no web access this can be done on a paper form and must be uploaded within 48 hours.
- 3.17 The trained staff member will issue the young person with a supply of between 3 and 12 condoms (and lubricant) depending on individual need. The numbers supplied will be recorded on PharmOutcomes (or on paper record until the data is uploaded within 48 hours). Demographic details should always be asked for rather than assumed.

Repeat Visits

- 3.18 If a young person is already registered, they can collect further supplies from the Pharmacy.
- 3.19 The Pharmacy counter staff member will look up the name/date of birth on PharmOutcomes and enter the quantity of condoms/lubricant supplied.
- 3.20 The Pharmacy will issue a supply of between 3 and 12 condoms (and lubricant) depending on individual need. The numbers supplied will be recorded on the online system (or on the paper record until the data is uploaded within 48 hours)
- 3.21 Additionally, the Pharmacy staff should ask the client if there is anything else they want to talk about (STI testing, oral contraception, EHC etc – and move to a private room if needed).

Supply of Emergency Hormonal Contraception (EHC)

- 3.22 The Pharmacist can supply a single pack of Levonorgestrel 1.5mg (or 3mg under certain specified circumstances – see PGD document on PharmOutcomes) or Ulipristal Acetate (30mg for one dose – see PGD document on PharmOutcomes) if:
- The pharmacist is satisfied that EHC is appropriate.
 - The pharmacist is satisfied that the client understands the circumstances in which EHC will be effective.

Please Note: The OTC product Levonelle One Step® must not be supplied, as the licensing and the patient information leaflets are different. Pharmacists will not be reimbursed for supply of this OTC product

- 3.23 Levonorgestrel and Ulipristal Acetate may only be supplied for use at the time and should not be supplied for possible future use.
- 3.24 The client should take the tablet on the premises, i.e. supervised consumption. In exceptional circumstances, the client may be given the tablet to take later in the day – in these cases the Pharmacist should label the Levonorgestrel 1.5mg or Ulipristal Acetate pack with the following information:

- The pharmacy name and address;
 - 'Keep out of reach of children';
 - Directions for use;
 - Client identifier;
 - Date of supply.
- 3.25 Clients who are supplied with Levonorgestrel or Ulipristal Acetate to take away should be advised to take it as soon as possible, and should be given the following before they leave the Pharmacy:
- Dose, information and advice sheet on Levonorgestrel/Ulipristal Acetate , and
 - Guidance on how to take it, what happens next, and what to do if the tablet is lost / vomited.
- 3.26 The Pharmacist should verbally warn all clients that the tablet may be associated with nausea or vomiting. If vomiting or severe diarrhoea occurs within 2 hours of taking the tablet, the client should seek further advice from a pharmacist, GP or [sexual health clinic](#).¹
- 3.27 Additionally, the Pharmacist should:
- a) Highlight the failure rate and the need for follow up;
 - b) Stress that this supply takes care of this episode of unprotected sex only;
 - c) Advise them to abstain from sex or carefully use barrier methods until the onset of the next menstrual period and discuss future contraceptive needs;
 - d) Advise a follow up appointment with a Sexual and Reproductive health service or their GP in 3-4 weeks to ensure that the method has worked. This is especially important if:
 - They do not have a period within 3-4 weeks of taking the tablet;
 - Or the period is unusually light, short, or painful (possibility of failed method/ectopic pregnancy);
 - They should be advised to take an early morning sample of urine with them to that appointment;
 - e) Advise they can attend the Sexual and Reproductive health service or GP earlier to discuss ongoing contraception (such as oral contraception, or long acting reversible contraception).
 - f) The pharmacist can suggest the pharmacy oral contraception offer
- 3.28 In order to offer a comprehensive service the pharmacist should offer, where appropriate, sign up to the free condoms scheme and a supply of condoms, the STI testing kit and (as mentioned above) the offer of oral contraception or other forms of contraception.
- 3.29 *Repeat use of EHC*. If a person presents for EHC twice within a 12 month period, the PharmOutcomes EHC template will send a notification to Homerton Sexual Health Services to allow a follow up to discuss alternative forms of contraception. In order to facilitate this, contact details for the patients must be captured and entered correctly in the template. The pharmacist will be required to document this.

¹ <https://bnf.nice.org.uk/drugs/ulipristal-acetate/#side-effects> Link to BNF website showing side-effects of Ulipristal Acetate

- 3.30 If the repeat use of EHC is in a young person aged 18 or under, [safeguarding](#) considerations must be made and a referral to the [Young People clinic](#) at the Homerton is recommended.

Chlamydia and Gonorrhoea Screening Kits

- 3.31 The Pharmacy is encouraged to offer a Chlamydia and Gonorrhoea postal screening kit to every client for any reason relating to sexual health or contraception - including condoms. This is in line with NICE guidelines on screening of asymptomatic sexually active young people under age 25.
- 3.32 Relevant young people from 15 to 24 years of age, as well as people older than 24, may be offered the dual screening kits for their own use, plus additional kits for their partner(s). The person should be advised that they should wait two weeks after an episode of unprotected sex before using the Chlamydia screening kit.
- 3.33 The Service provider should give instructions as to how to use the screening kit to all clients e.g. completing the form, using the swabs and urine pots.
- 3.34 Clients should be advised to return completed kits in the pre-addressed and pre-paid envelopes through Royal Mail.

Chlamydia Treatment

- 3.35 Eligible clients with a positive or equivocal test result, and their sexual partners, will be provided with either Azithromycin (given as 2g over 3 days), or Doxycycline (Doxycycline dosage is 100mg bd for 7 days). This can be supplied if:
- The pharmacist is satisfied that treatment is appropriate;
 - The pharmacist is satisfied that the client understands the circumstances in which treatment will be effective.

The default position is for azithromycin tablets to be supplied, unless capsules are specifically requested.

- 3.36 The Pharmacist may only supply azithromycin/doxycycline for use at the time and should not supply it for possible future use.
- 3.37 The Azithromycin is taken over 3 days, the first dose of which could be taken in the Pharmacy, i.e. supervised consumption. Doxycycline is taken over 7 days so can not be taken on the premises in a stat dose. The Pharmacist should therefore label the pack with the following information:
- The pharmacy name and address;
 - 'Keep out of reach of children';
 - Directions for use;
 - Client identifier;
 - Date of supply.
- 3.38 Clients who are supplied with azithromycin/doxycycline to take away should be advised to start it as soon as possible, and should be given the following before they leave the Pharmacy:
- Dose, information and advice sheet on azithromycin/doxycycline, and
 - Guidance on how to take it, what happens next, and what to do if the capsules are lost / vomited.

Eligibility Criteria

- 3.35 This service is targeted at City and Hackney residents. Anyone presenting with a non-City or Hackney postcode and address should be advised to access services in their local authority of residence, or directly purchase the service/EHC directly. Young people under 24 with a non-City or Hackney postcode and address may be served once at the discretion of the pharmacist to address their immediate need but they must be advised to access services in their local authority of residence on a future occasion.

Clients under 16 years of age:

- 3.36 The Service is available to clients under 16 years of age. The pharmacist may make a judgement to provide EHC/azithromycin/doxycycline/condoms to a young person they believe to be under 16 years if:
- The consequences of not supplying are likely to outweigh the risks of using condoms/EHC/azithromycin/doxycycline;
 - The client is unable or unlikely to access their GP or Sexual and Reproductive Health Service if supply is refused at the Pharmacy.
- 3.37 If the client is believed to be under 16 years of age, the pharmacist is required to make an assessment of Fraser Competence for the supply of EHC and azithromycin/doxycycline. Where such an assessment is made, the pharmacist needs to ensure that this is recorded on PharmOutcomes.
- 3.38 The online registration process for the free condom scheme automatically provides discussion points to cover with under 16s which are broadly consistent with Fraser competence and seek to ensure young people are safeguarded. Since condoms are not a medical treatment, a test for competence is not required in the same way as for EHC and azithromycin/doxycycline.
- 3.39 When a young person is judged to not be competent, they should be referred to the local sexual and reproductive health service or their GP. If the non-competent young person attends with a parent and both agree to treatment, then Levonorgestrel/Ulipristal Acetate/azithromycin/doxycycline can be given and both young person and the parent need to sign the PGD record sheet.
- 3.40 If the non-competent young person attends with a parent but the young person does not agree to treatment, they must be referred to the appropriate [Sexual and Reproductive Health Service](#).

- 3.41 *The sexual behaviour of children and young people is an especially complex and emotive area and if in doubt all professionals are advised to seek advice on an anonymous basis from their nominated child protection lead. For further guidance, please contact Hackney Children's Social Services on 020 8356 5500 (Mon to Fri 9am to 5pm) or, in emergencies, the Emergency Out of hours Team on 020 8356 2710.*

Clients under 13 years of age:

- 3.42 Young people under the age of 13 cannot lawfully consent to sexual activity and there is a presumption that any clients under 13 are asked if they are sexually active and, if so, they will be discussed with a nominated child protection lead and referred to children's social services as above.
- 3.43 Professionals may lawfully provide advice and guidance to young people including those under the age of 13. A limited supply of condoms (3 or less) can be provided

for educational purposes only and this should be made clear to the young person - you can register their details, but do not register them for the free condoms scheme. For further information and advice, signpost to a sexual health clinic.

- 3.43a If a young person under the age of 13 requests a repeat supply of condoms, this is a warning sign that they may be sexually active. In all such cases, follow the guidance above and refer to children's social services as appropriate. If they have previously registered with the free condom scheme, please deactivate this (this should not have happened). If they were signed up to the free condoms scheme (which should not have happened), their registration is no longer valid.

Referrals to the Pharmacy

Free condom scheme:

- 3.44 The target group for free condom distribution is young people aged 25 years and under in Hackney and the City of London. Eligible clients accessing other services under this contract should always be given the option to register or access a repeat supply of condoms through the free condom scheme. The Pharmacy will act as a registration point where young people can receive information about contraception and STIs, and be issued with condoms and lubricant.

Emergency Hormonal Contraception:

- 3.45 The Service provider can give EHC to all pre-menopausal women, non-binary persons with female reproductive organs or transgender men of any age who need EHC following an episode of unprotected sexual intercourse (UPSI). Clients will either self-refer or may be referred by other healthcare professionals, including pharmacists not providing the enhanced sexual health service.

Chlamydia Screening and Treatment

- 3.46 The Chlamydia Screening service should be offered to all sexually active young people whenever they access any service from the Pharmacy, including the EHC service, Pharmacy First, purchasing products, etc. The Pharmacy will offer free self-test kits for themselves and for their partners.
- 3.47 The Pharmacist will provide Chlamydia treatment for all sexually active (young) people, and their sexual partners, who have been notified by Homerton Sexual Health Services or a recognised partner notification service (such as SXT) that they have tested positive for Chlamydia and have been referred to the pharmacy for treatment, or who have had a positive test result notification after they sent in a test kit by post (e.g. via SHL).

Referrals to other services

Medical referral:

- 3.48 The Pharmacy should always advise the client to visit a sexual health clinic or their GP, regardless of whether a supply is made. However, where the pharmacist, on the basis of the information obtained, is not certain that EHC/azithromycin/doxycycline can be supplied, the client should be referred to a GP or specialist clinic immediately. If possible, the pharmacist should contact their GP or the clinic in advance to ensure that the client can be promptly seen by a doctor.

Copper IUD:

- 3.49 Clients who choose or require referral for a copper intrauterine device (IUD) as emergency contraception can be referred by the Pharmacy to designated clinics. If possible, the Provider should contact the clinic beforehand. Failing this, advise the client to telephone in advance to confirm that the clinic doctor is available and can fit an IUD. If not, the clinic can provide details of availability at other clinics.

Adverse drug reactions (ADRs):

- 3.50 Whilst rare, the Pharmacy must report all serious ADRs, even if the effect is well recognised. The Pharmacy should report ADRs using the Yellow Card Scheme. The cards are available from the British National Formulary (BNF). To report ADRs online, go to www.mhra.gov.uk/yellowcard
- 3.51 The Pharmacy should refer a client presenting with a suspected ADR to a doctor for further investigation.

Delivery Arrangements

- 3.52 The Pharmacy has to ensure that EHC and azithromycin or doxycycline to treat *Chlamydia* is supplied to service users **only** by an accredited Pharmacist, who has been trained and authorised to operate under the approved PGDs. All references to the Pharmacist in this contract mean the “accredited Pharmacist”.
- 3.53 The Pharmacy must train the medicines counter staff to refer each request for supply of EHC under this scheme to the Pharmacist.
- 3.54 The Pharmacist(s) must have completed the training detailed in section 4.1. The Pharmacist should normally be available 4 days a week, one of which is preferably at the weekend (if the pharmacy is open at the weekend). A trained member of staff should be available at all times where possible to supply condoms or register new clients on to the free condoms scheme. The Authorised Officer must be informed when there may be prolonged periods when the service cannot be delivered.

Partnership Working

- 3.55 The Pharmacy will support the work of the Council and other appropriate partner agencies and external services to promote healthy living and ensure residents' needs are adequately met. This includes signposting as appropriate.
- 3.56 The Provider may be invited to participate in relevant forums and meetings regarding Public Health promotion, such as the Sexual Health Forum of all commissioned sexual health services in City and Hackney. Co-operation is strongly encouraged.

4. Operational Requirements

Training

- 4.1 In addition to the requirements set out in the Terms and Conditions of the Contract, the Pharmacy shall ensure the following:
- a) The Pharmacist(s) must have successfully completed any training courses specified by the Council, including initial training, child protection, refresher training, etc., to be accredited as an approved practitioner for providing this Service.
 - b) In order to be able to dispense EHC and Chlamydia treatment, pharmacists need to be accredited. *New PGDs will come into effect from 1 April 2024 and pharmacists will have to reaccredit themselves by using this [training pathway](#).*
 - c) The Pharmacy staff should attend/view a Chlamydia screening and PGD training course as specified by the Council.²
 - d) It is the responsibility of the Pharmacy to train pharmacy staff on the operation of the scheme and referral of requests for condoms/EHC/Chlamydia treatment.

² Viewing the training on the [YouTube link](#), also embedded in the specifications on PharmOutcomes, will be equal to attending in person or 'live'.

- e) The Pharmacist should maintain clinical knowledge appropriate to their practice by attending relevant study days, courses and by making themselves aware of appropriate literature.
- f) The Pharmacist(s) is/are strongly advised to complete the relevant Centre for Pharmacy Postgraduate Education (CPPE) packs.
- g) Staff involved in the free condom scheme should have received a training session by the Young Hackney coordinator of the free condom scheme, or by viewing the [presentation](#).
- h) The pharmacy is expected to keep adequate stock of EHC, condoms and STI screening kits but with expiry dates kept in mind for proportionate stock management.

Note: Pharmacists and/or staff who have received appropriate training in other NHS organisations or through their own organisation can be accredited to provide this Service. It is the responsibility of the Pharmacy to ensure that staff are competent and have the necessary skills and knowledge to provide all elements of this service.

Clinical Support

- 4.2 The Pharmacist should not work in isolation and must feel confident to refer to other sources of information and support services, such as other participating pharmacists and designated Sexual and Reproductive Health staff, subject to the requirement for confidentiality.

5. Performance Management

- 5.1 The Council requires that this service is provided to the highest standards at all times. Performance will be monitored by the Authorised Officer.
- 5.2 Monitoring may include:
 - Annual reviews held by the Authorised Officer and the Provider. Reviews will consider as a minimum general performance, analysis of data submitted and achievement of KPIs against targets.
 - Occasional planned or unplanned visits by the Authorised Officer or their designate to the Provider's base.
 - Occasional mystery shopper visits to assess whether the services are provided as described and agreed, are delivered free of charge and with the correct information provided

6. Service Outcomes

- 6.1 The Pharmacy shall demonstrate that the Service is being delivered to the highest quality standards through measurement of performance against the requirements of the Contract and the Key Performance Indicators (KPIs) as set out on the following pages.
- 6.2 Additionally the Pharmacy will supply performance data through statistical monitoring of data/workbooks as supplied by the Pharmacy. Detail of data required is set out in A6c: Data Collection.

Schedule 6a: Key Performance Indicators

KPI no.	Objective	Key Performance Indicator	Target	Reporting Frequency
1.	To increase the use of condoms by sexually active young people (aged under 25 years)	<p>a) Number of young people under 25 years of age whom the Pharmacy registers on the free condom scheme.</p> <p>b) Number of previously registered young people the pharmacy supplies condoms to.</p> <p>c) Number of condoms the Pharmacy supplies to young people under 25 years of age</p>	a), b) and c): Quarter on quarter increase	Report at quarterly contract meetings
2.	To achieve high screening rates for Chlamydia and Gonorrhoea in sexually active young people from 15 to 24 years of age	Number of young people from 15 to 24 years of age supplied with postal screening kits for Chlamydia and Gonorrhoea.	Quarter on quarter increase	Report at quarterly contract meetings
3.	To improve access to treatment of Chlamydia and other STIs for sexually active young people from 15 to 24 years of age;	Number of young people from 15 to 24 years of age, who have been diagnosed with Chlamydia, that are supplied with doxycycline or azithromycin.	Quarter on quarter increase	Report at quarterly contract meetings
4.	To increase access to Emergency Hormonal Contraception for all women who need it	<p>a) Number of young women under 18 years of age accessing EHC.</p> <p>b) Number of young women over 18 and under 26 years of age accessing EHC.</p> <p>c) Number of women over 26 years of age accessing EHC.</p>	Quarter on quarter increase	Report at quarterly contract meetings

Schedule 6b: Payments

1. ***Fees for providing free condom scheme***

The Pharmacy will receive the following fees for providing the service:

- £5.50 for the registration of a new client
- £1.10 for the supply of condoms/lubricant to a registered client

2. ***Fee per Emergency Hormonal Contraception consultation:***

The Pharmacy will receive the following fees for providing the service:

- £16.50 per patient aged over 18 years (from 1/4/24 - 30/9/24)
- £22.00 per patient aged under 18 years (from 1/4/24 - 30/9/24)
- £22.00 per client regardless of age (from 1/10/24)
- £1.10 per supply of condoms

3. ***Fee per postal Chlamydia kit that is issued:***

The Pharmacy will receive the following fee for providing the service:

- £2.20 per client
- £5.50 per valid sample received (to be verified by the City & Hackney Chlamydia Screening Co-ordinator at Homerton Sexual Health Services)

4. ***Fee per Chlamydia treatment consultation:***

The Pharmacy will receive the following fees for providing the service:

- £16.50 per patient aged over 18 years (from 1/4/24 - 30/9/24)
- £22.00 per patient aged under 18 years (from 1/4/24 - 30/9/24)
- £22.00 per patient regardless of age (from 1/10/24)

5. ***Reimbursements for Levonorgestrel, Ulipristal Acetate, Azithromycin, and Doxycycline:***

The Pharmacy will be reimbursed based on that month's NHS Drug Tariff price. They are priced automatically by PharmOutcomes.

- Levonorgestrel 1.5mg tablet
- Ulipristal Acetate
- Doxycycline (dosage is 100mg bd for 7 days)
- Azithromycin (given as 2g over 3 days)

Appendix 6i: Data Collection

1. The pharmacy must keep a record of the consultation and its outcome:
 - [PharmOutcomes](#) must be used to submit data;
 - All data for the free condom scheme will be collected via PharmOutcomes
 - Any data collected on paper must be stored securely until added to PharmOutcomes (within 48 hours), at which point the paper records must be securely destroyed.
 - If the client agrees to take medication on the pharmacy premises, then an entry on the Pharmacy Patient Medication Record (PMR) is not necessary. However, if the medication is given to the patient to be taken later in the day, then a record should be kept of the supply using the PMR system, and the medication labelled with an appropriate pharmacy label.

Appendix 6ii: References / resources

PGDs and training pathway

All PGDs are valid within the local authorities of North East London (NEL). Therefore, a pharmacist who is accredited in Hackney can dispense in e.g. Tower Hamlets, and vice versa, a Newham pharmacist who is accredited can act as a locum in Hackney and dispense under the sexual health contract, as the PGDs apply to all of NEL.

Please ensure you follow the training pathway for your accreditation.

- [Training pathway](#)
- [Levonorgestrel 1.5mg](#)
- [Ulipristal Acetate](#)
- [Azithromycin](#)
- [Doxycycline](#)

The PGDs are valid from 1 April 2024 through to 31 March 2027.

Other resources

- [Safeguarding](#) guidance for City and Hackney
- [Summary](#) of product characteristics for [Levonorgestrel 1.5mg](#)
- [Summary](#) of product characteristics for [Ulipristal Acetate](#)
- [Summary](#) of product characteristics for [Azithromycin](#)
- [Summary](#) of product characteristics [Doxycycline](#)
- Faculty of Family Planning and Reproductive Health Care (Royal College of Obstetricians and Gynaecologists) (FFPRHC) British Journal of Family Planning: Emergency Contraception: Recommendations for clinical practice April 2000, 26(2): 93-96
- British National Formulary (latest edition)
- Medicines, Ethics and Practice A Guide for Pharmacists (latest edition)
- British Association for Sexual Health and HIV (BASHH) Guideline for the Management of Genital Tract Infection with *Chlamydia trachomatis* (latest edition) www.bashh.org
- *UK national guideline for the management of infection with Chlamydia trachomatis (updated 2018)* [BASHH, 2018]
- National Chlamydia Screening Programme www.chlamydia-screening.nhs.uk
- The Manual for Sexual Health Advisors <http://www.ssha.info/resources/manual-for-sexual-health-advisors/>
- NICE: [STIs](#)
- Faculty of Sexual and Reproductive Health Care: [emergency contraception](#)
- [Drug interactions with hormonal contraception](#) (May 2022) FSRH
- [Contraception choices](#)

Any change to evidence based knowledge about this product will be discussed and any new published guidelines from the CSM (Committee on Safety of Medicines), FFPRHC or BASHH will be acted upon.

CPPE training which may support this service:

- Emergency Hormonal Contraception (workshop / e-learning)
- Contraception services (workshop / distance learning)
- Sexual Health in pharmacies (distance learning and e-assessment)
- Sexual Health – EHC, Chlamydia and Safeguarding (workshop)

- Chlamydia screening and treatment (workshop)
- Dealing with difficult discussions (e-learning)
- Safeguarding children and vulnerable adults (workshop / e-learning)
- Child health (e-course)