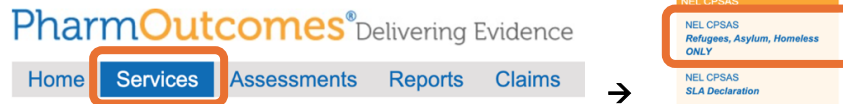


**Eligibility Criteria:**

NEL CPSAS Walk-in referrals are for Homeless, Refugees and Asylum Seekers within NEL.

**To enter the records on PharmOutcomes:**

- Sign into [PharmOutcomes](#) → **Services** → on the left-hand side
- Click on **NEL CPSAS [Refugees, Asylum, Homeless ONLY]**



- If the patient is registered, the patient's name will automatically appear, if not, please register the patient by clicking on **'If Patient Name is not registered, click here to enter NEL CPSAS – Registration'**

**NEL CPSAS - Refugees, Asylum, Homeless ONLY**

Consultation Date

Patient Name

If Patient Name is not registered, click here to enter NEL CPSAS - Registration

- Fill in the patient lookup details → **Save**
- Please note:** Personal Demographic Service (PDS) may not appear for some patients, please unlink the record to carry on providing the service.

**Service Eligibility**

This service is for the treatment of patients that are homeless, asylum seekers or refugees only. Confirm eligibility below:

Patient eligible?  Yes  No

- Declare if the patient is eligible for the service
- Choose the presenting condition the patient is being treated with

**Presenting Condition**

- Choose the consultation outcome:
- If medication is provided – **Medicine supply** will appear

**Consultation Outcome**

Advice and information only provided

Advice and medicine provided

- Please note:** Certain presenting conditions **more than one supply of medication** can be made. There is an **additional note** attached to condition where more than product can be supplied.

**Contact Dermatitis**

An emollient with a steroid cream can be supplied in the same consultation.

- Select the **medicine supply** and the **quantity** supplied
- If onward referral is required – Please indicate and fill in the appropriate information
- Select the signposting service that you provided to the patient, please ensure this is filled in fully.

**Signposting**

If you have had a conversation about health and wellbeing and have provided details of a local service or signposted people to a website please record which area(s) below:

Tick all that apply

- Notes: If you would like to relay any information to other healthcare professionals (i.e. GP Practices), please ensure this box is filled in with clinical notes and advice provided.

**Notes**

Use the box below to record clinical notes including advice provided and actions for patient:  
Do not include patient identifiable information

- Click Save
- This will be sent to GP Practices, if the patient is registered with a GP Practice.

**Who can I contact if I have any questions?**

Shafi Ali | Shafi@cpnel.org | 07759 001923

Covering: Barking & Dagenham, Havering and City and Hackney ( PCNs: London Fields, Shoreditch, Springfield, Well St and Woodberry Wetlands)

Jaspreet Dhaliwal | jaspreet@cpnel.org | 07857 903534

Covering: Redbridge, Waltham Forest, Tower Hamlet and City and Hackney (PCNs: Clissold Park, Hackney Downs and Hackney Marshes)