

Eligibility Criteria:

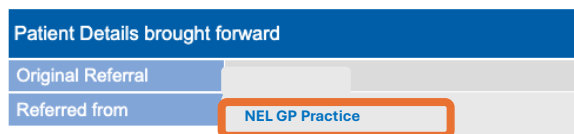
GP Pharmacy First referrals from NEL for patient being treated with Minor Illness who are on low incomes and socially vulnerable ([See patient eligibility](#)).

To enter the records on PharmOutcomes:

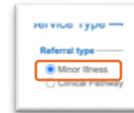
- Sign into [PharmOutcomes](#) → **Services**
- The Pharmacy First Referral will have come from a NEL GP Practice



- Please note: Please ensure that the GP Referral is from a NEL GP Practice. Please check the **referred from**



- Referral type – Minor Illness
- Fill in the rest of the consultation form, as normal
- Consultation Outcome – If CPSAS provision is deemed suitable following a Pharmacy First referral, community pharmacies should select 'Other' as the consultation outcome on the Pharmacy First minor illness template and enter '**NEL CPSAS**' as further information. Details of the medicine(s) supplied should continue to be added to the CPSAS template.



Consultation outcome

Consultation Outcome

- Advice given only (no medicine supply)
- Sale of an Over the Counter (OTC) medicine
- Referral into a pharmacy local minor ailments service (MAS)
- Referral into an appropriate locally commissioned NHS service, such as a patient group direction
- Onward referral to another pharmacy
- Non-urgent signposting to another service
- Urgent escalation to another service
- Clinical Pathways Consultation
- Other

- Fill in the rest of the consultation
- If you would like to relay any information to other healthcare professionals (i.e. GP Practices), please ensure this box is filled in with clinical notes and advice provided.

Notes

Use the box below to record clinical notes including advice provided and actions for patient:
Do not include patient identifiable information

- Click Save Save

To be paid for the NEL CPSAS

- Scroll to the top of the consultation page and select 'NEL CPSAS'

Next steps

Links to complete the next step(s) of the process

- Pharmacy First - Impetigo
- Pharmacy First - Infected Insect Bites
- Pharmacy First - Shingles
- Pharmacy First - Acute Sinusitis
- **NEL CPSAS**
- Pharmacy First - Acute Otitis Media
- Pharmacy First - Acute Sore Throat

- Select Service eligibility if the patient is registered with a NEL GP Practice

Service Eligibility

Is patient registered with a NEL GP practice?

Yes No

- Select the correct eligibility for the patient

Presenting Condition -

Presenting condition -

- Select the presenting condition and choose the presenting condition the patient is being treated for

- Choose the consultation outcome: **Consultation Outcome**

Consultation Outcome

Advice and information only provided

Advice and medicine provided

- If 'Advice and medicine provided' is selected, the medicine formulary for the prior selected condition will appear.

- Select the medication and complete the consultation and Save.

- **Please note:** For certain presenting conditions **more than one supply of medication** can be made. There is an **additional note** attached to condition where more than one product can be supplied.

Contact Dermatitis

An emollient with a steroid cream can be supplied in the same consultation.

- Select the **medicine supply** and the **quantity** supplied

Medicine Supply

Supply Quantities

When entering medicine quantity please ensure you enter the number of dose units not the number of packs (e.g. number of tablets, grams, ml bottles)

Atkin's foot medicine supplied

- Daktarin 2% cream (Mylan Products Ltd) 30 gram - 18.800/pence per gram (Pharmacy Medicines (P))
- Daktarin Adv 0.15% spray powder (Johnson & Johnson Ltd) 100 gram - 4.800/pence per gram (General Sales List (GSL))
- Daktarin Adv 2% cream (Johnson & Johnson Ltd) 10 gram - 21.660/pence per gram (General Sales List (GSL))
- Lamisal AT 1% cream (Janssen-Cilag UK Ltd) 10 gram - 20.120/pence per gram (General Sales List (GSL))

Quantity:

- If onward referral is required – Please indicate and fill in the appropriate information

- Select the signposting service that you provided the patient, please ensure this is filled in fully

Signposting

If you have had a conversation about health and wellbeing and have provided details of a local service or signposted people to a website please record which area(s) below:

Tick all that apply

- Notes: If you would like to relay any information to other healthcare professionals (i.e. GP Practices), please ensure this box is filled in with clinical notes and advice provided.

Notes

Use the box below to record clinical notes including advice provided and actions for patient:

Do not include patient identifiable information

- Click Save

Who can I contact if I have any questions?

Shafi Ali | Shafi@cpnel.org | 07759 001923

Covering: Barking & Dagenham, Havering and City and Hackney (PCNs: London Fields, Shoreditch, Springfield, Well St and Woodberry Wetlands)

Jaspreet Dhaliwal | jaspreet@cpnel.org | 07857 903534

Covering: Redbridge, Waltham Forest, Tower Hamlet and City and Hackney (PCNs: Clissold Park, Hackney Downs and Hackney Marshes)